

# **EASTERN ILLINI ELECTRIC COOPERATIVE**

## **REGULATION NO. 31**

**SUBJECT: Neighbor-to-Neighbor Program**

**REGULATION:**

The Eastern Illini Electric Cooperative (Cooperative) Neighbor-to-Neighbor (NTN) program is a “heating season” assistance program wholly funded by the Cooperative. This program provides funds to those members who have an active account, or who have made application for an account, and are in need of assistance in paying their bill for electric service during the heating months of September through May. NTN is intended to coordinate with and work in tandem with the State of Illinois Low Income Home Energy Assistance Program (LIHEAP). The assistance provided through the NTN program is based upon the availability of funding as approved by the Board of Directors.

To be eligible for assistance under the NTN program the member is required to make application for LIHEAP assistance and advise the Cooperative that they have made such application. When the LIHEAP agency notifies the Cooperative that the member is approved for assistance, the Cooperative will provide a NTN grant in the standard amount as set by the Board of Directors each year. If the member notifies the Cooperative that they applied for LIHEAP assistance but did not qualify, or that the LIHEAP agency is out of funds, the Cooperative will verify with LIHEAP that the member did make application. Once it is determined that the member did not qualify, or the agency funds are exhausted, the Cooperative will provide a NTN grant in the amount as set by the Board of Directors each year. However, a member is ineligible to receive a NTN grant if the member has a balance remaining on an account that was “written off”. A member may receive a NTN grant once each heating season.

Adpoted: 08/23/11