

EASTERN ILLINI ELECTRIC COOPERATIVE

REGULATION NO. 18

SUBJECT: Meter Reading

REGULATION:

1. Meter Reading

Consumption of electricity shall be recorded monthly by meters with Automated Meter Reading (AMR) system capability on a prearranged schedule for determining corresponding billing. Recording dates may vary slightly from month to month due to weekends, holidays and other factors. Electric meters without AMR system capability shall be read monthly by Cooperative personnel on a pre-arranged schedule. Reading dates may vary slightly from month to month due to weekends, holidays, weather conditions and other factors. When a meter reading cannot be recorded before the next scheduled billing, the meter reading and corresponding consumption for the month will be estimated based on use by the member/owner in the previous months. Since meter readings are continuous from month to month, any error in such estimate should automatically be corrected in the next subsequent month when the meter is actually read. The Cooperative shall not be obligated to make adjustments to an account in subsequent months which were due to variations in meter recording or reading date or estimated readings which were beyond the control of the Cooperative.

2. Incorrect Reading of Meter

Corrections shall be made whenever meters are incorrectly read. The correct reading shall be ascertained whenever possible, and the bills will be recalculated as nearly as possible to reflect the correct consumption of electricity.

Adopted: 9/1/87
Amended: 6/24/97
Amended: 9/29/09