

EASTERN ILLINI ELECTRIC COOPERATIVE

REGULATION NO. 7

SUBJECT: Continuity of Service

REGULATION:

I. Regularity of Supply

The Cooperative will use reasonable diligence and strive to provide and maintain continuous and uninterrupted service, but it does not and cannot guarantee a service will not be interrupted or suspended. The Cooperative has the right to interrupt or suspend electric service for the purpose of making repairs, improvements, or extensions as it deems necessary or as required by applicable law or regulation. Member(s) understand and acknowledge that there may be cessations, deficiencies, interruptions, suspensions, variations in voltages, changes in character of energy from three-phase to single-phase, or any other failures or reversals of the service resulting from acts of God, public enemies, accidents, strikes, riots, wars, repairs, orders of courts or other acts or circumstances reasonably beyond the control of the Cooperative. The Cooperative shall not be responsible or liable in any manner whatsoever for any damages, loss of profits, whether direct, indirect or consequential, resulting from the use of service, interruption or suspension thereof. Member(s) shall indemnify, defend and hold the Cooperative and its directors, officers, employees, agents and representatives harmless from and against all liability, loss, costs, causes of action, demands, attorney's fees, expenses, claims, suits and judgments of whatsoever kind, unless solely caused by the gross negligence or willful and wanton conduct of the Cooperative with respect to the provision of electricity.

II. Notice of Service Problems

The member shall give immediate notice to the office of the Cooperative of any interruption, irregularities, unsatisfactory service and of any hazardous conditions known to the member.

The Cooperative may, at any time it deems necessary, interrupt or suspend the supply of electrical energy to any member for the purpose of making repairs, changes or improvements upon any part of the system. It shall make reasonable efforts to provide notice of service interruption or suspensions to the member when time and circumstances permit.

Adopted: 09/01/1987
Amended: 06/24/1997
Amended: 09/29/2009
Amended: 11/27/2018
Amended: 06/25/2024