

# We're always on for you!

Eastern Illini Electric Cooperative 2015 Annual Meeting Program | Annual Report

Thursday, June 11, 2015
Paxton-Buckley-Loda Junior/Senior High School

## Schedule of events

### 3 – 7 p.m. **Annual Meeting Registration** - \$25 attendance credit

#### **Activities and Events**

Gene Trimble Band Bucket truck demonstrations

Inflatables Miniature golf

Petting zoo Other kids' activities

### 4 – 7 p.m. **Dinner** - by Niemerg's Catering (snacks will also be available in the courtyard)

**Seminars** - (see the complete seminar schedule on the next page)

### 7 p.m. **Business Meeting**

Call to Order

National Anthem

Pledge of Allegiance

Invocation

Quorum determination

Notice and proof of mailing

2014 meeting minutes (with approval)

Treasurer's Report (with approval)

**Executive Report** 

Director election

Questions from floor

Unfinished business

New business

Adjournment

#### **COVER PHOTO**

Eastern Illini apprentice lineman Nick Wilhoit climbs a pole during a lineman rodeo. Eastern Illini's employees are dedicated to providing member/owners with safe and reliable electric service.

#### **OTHER PHOTOS**

The remaining photographs were taken during Eastern Illini's 2014 Annual Meeting of Members.



### Seminar Schedule

Each session (except room 610\*\*) will be offered three times - at 4 p.m., 5 p.m., and 6 p.m.

#### **Room 604**

Low Maintenance Gardening/Spring and Summer Bulbs Mary Dickinson, University of Illinois Master Gardener

#### **Room 605**

Gordyville USA: Horses and Other Stories Mary Hannagan, Gordyville USA

#### **Room 606**

USDA Rural Economic Development Opportunities Mary Warren, USDA

#### **Room 608**

The Heating and Cooling System that Makes the Most Cents Dave Buss, Certified Geoexchange Designer

#### **Room 609**

Solar Decathlon House University of Illinois Decathlon Team

#### Room 610 \*\*

So, what is a Cooperative, and why should I care?

This room will feature engaging displays, and EIEC staff answering your questions.



### Get more out of the seminars

Each seminar topic will have their own room. You will have a chance to speak with the presenters and view their displays before, during, and after each of the sessions.

This will allow you to get your specific questions answered and give you a chance to dig a bit deeper in to the topics.

\*\*Room 610 will feature EIEC staff answering your questions and will also have several interactive displays and exhibits. It will be an open room with no set times or schedule.

## Executive Report

Eastern Illini Electric Cooperative's mission is to provide safe, reliable, premium-quality, economically-priced electricity and other related services to our member/owners.

Note the focus on you, the member/owner, to be provided safe and reliable power at the best possible cost given the unique constraints of our service territory. EIEC, as a member-owned cooperative, has a more than 75 year history of improving the quality of life for you - our member/owners.

We as consumers sometimes take electricity (and the conveniences it provides) for granted in this fast-paced, technologically driven world we live in. However, just a few generations ago, electricity to rural areas was a novelty. By forming cooperatives such as EIEC, and providing service to areas where for-profit companies would not, cooperatives have forged a strong bond with their member/owners. We are proud of this heritage and work hard to continue the tradition of service that defines us as a cooperative organization.

#### Safety

Our driving and continual focus for the cooperative is the safety of our employees, our members, and the general public. The commitment to safety is reflected in the support of our Board of Directors, management, and our employees. Please join us by ensuring you are taking action to remain safe in your daily activities.

#### **Financial Goals**

Two-thousand and fourteen was a very good financial year for your cooperative. Electricity sales, and the associated revenues, were above budget for the year as a result of the abnormally cold winter and a large harvest (grain drying load) which offset a cool summer period.

Operating margins totaled slightly above \$1.4 million on total operating revenues of nearly \$35 million. The combination of higher than budgeted revenue and lower than budgeted expenses allowed EIEC to provide bill offsets or credits of nearly \$700,000 to members in October, November, and primarily December. Also, approximately \$336,000 of revenue was deferred to our power supplier, PPI, to offset power costs over the next few years. Equity for the year ended at 44.60 percent, which is above our target value of 40 percent. A strong equity position allows us to reduce our borrowing costs.

#### **Technology**

We now have an online outage map designed to give you a real-time idea of where - and how severe - outages are occurring. You can access the map by visiting our website at www.eiec.coop. Members can now report outages directly via their mobile devices. We are also utilizing our Facebook page to provide you with interesting stories and timely updates.

You can also view and pay your bill online or on your mobile device by utilizing SmartHub. With SmartHub, you can receive text messages and emails to alert you when you have a bill ready to view. We've also just activated a feature that allows you to view your electric consumption on an hourly basis.

#### **Power Supply and Reliability**

Our main source of power (more than 60 percent) is provided by the Prairie State coal-fired power plant which is located in Washington County, Ill. Our wholesale provider, Prairie Power, Inc. (PPI), owns 130 MW of this facility, along with various other natural gas fired generation units, and a portion of wind energy provided by the Pioneer Trail Wind Farm.

PPI also contracts for power supply in the Midcontinent Independent System Operator (MISO) market. PPI is continually monitoring existing and future market trends in balancing the decision of owning or contracting for future generation resources, in order to provide supply diversity to our membership, for a stable long-term portfolio.

Our distribution system performed well this year, resulting in an available reliability of 99.98 percent for those situations within our control (excluding major storms and transmission supply outages). Even with the inclusion of major storm events and transmission supplier outages, our available reliability was a very respectable 99.95 percent. We continue to monitor and upgrade our system to maintain the high level of service you've come to expect.

#### **New Substations**

We are beginning work on the construction of three new distribution substations, located in the Loda, Tolono, and St. Joseph areas, which will be the first new substations constructed by EIEC since the early 1980s. We are planning to have the Loda and St. Joseph substations completed in the latter portion of 2015.

#### **Margins and Capital Credits**

Each year, we review our revenue collected compared to our expenses in providing you electric service. This difference is referred to as margins. The margins try to balance internally generated operating cash with capital provided from long term borrowings. Our board has set a policy goal of returning margins back to you on a 25-year cycle.

In 2014, we were able to retire \$1,363,246 in capital credits to member/owners who received service in 1982 and portions of 1983. This return of your equity, or prior investment in EIEC, is one of the unique benefits of membership in a local, not-for-profit co-op.

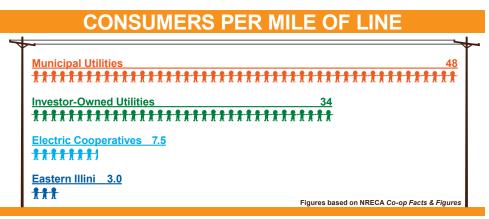
#### **Opportunities**

We have been working for some time with potential new large member loads in our southern service territory (near Tuscola) and our eastern service territory (near Homer). Although these facilities are not certain to ultimately begin operation, their interest in and location within the EIEC service territory is positive, and would be a benefit to all of our membership.

#### Challenges

The electric utility industry is continually evolving and becoming more complicated. One of our challenges is to maintain our system and service to the standards that you expect and deserve.

EIEC has an average system density of only three accounts per mile of line in service, with a total of nearly 4,500 miles of energized service lines. Our territory includes a stable, but not a growing membership base. There is only one co-op in the state of Illinois with a lower density.



An area we are watching closely, along with PPI and cooperatives across the nation, is action by the Environmental Protection Agency (EPA). Later this summer, the EPA is scheduled to release its final regulatory rule governing carbon emissions of existing fossil based generation sources. This action by the EPA has the potential to impact future supply costs of electricity, although a likely protracted legal and regulatory battle is expected to delay any immediate or short term impacts.

We have a good track record of success, and we appreciate the confidence that you have placed in us and our employees to represent your interests in operating our cooperative.

We hope you've enjoyed this brief recap of our 2014 performance.



Thomas Schlatter Chairman of the Board

Bob Hunzinger President/CEO



#### Board of Directors District 1 Beaverville **Harold Loy** District 1 Beaverville Chatsworth • 23 years of service District 4 Tom Schlatter **Board Chairman** District 2 Cissna Park • Melvin District 2 Chatsworth District 5 District 3 9 years of service **Steve Meenen** \* Paxton **Assistant Secretary** Rossville District 3 Dewey Melvin 9 years of service District 6 **Bruce Ristow** District 7 District 4 • Fithian Cissna Park Champaign/Urbana 9 years of service District 9 **Kevin Moore** Fairmount • District 5 Rossville 1 year of service Newman • **Brad Ludwig** Secretary/Treasurer **District 8** District 6 Fithian 30 years of service Herb Aden **Kay Horsch** Jay Hageman Vice Chair District 7 District 8 District 9 Dewey Newman 14 years of service 36 years of service Fairmount

16 years of service

### Director Election

Eastern Illini Electric Cooperative's Board of Directors is made up of co-op member/owners - just like you. They are tasked with setting the policies and guidelines that Eastern Illini's management team then carries out.

Each year, three of the nine positions on Eastern Illini's Board of Directors are up for election. Board terms are for three years. This year, the three incumbent directors with expiring terms are running unopposed. There is also a special election for Directorate District 5, to elect a director to fill the remaining two years of that term (resulting from a retirement in 2014).

### Directorate District 3 Candidate Steve Meenen



Steven Meenen has served on the Eastern Illini Electric Cooperative Board since 2006. He currently serves as assistant secretary. He received the National Rural Electric Cooperative Association Credentialed Certification in 2008.

Meenen and his wife, Kimberly, reside near Melvin in Ford County.

### Directorate District 5 Candidate Kevin Moore



Kevin Moore was appointed by the Eastern Illini Electric Cooperative Board of Directors in September of 2014 to fill the unexpired term in Directorate District 5 until the June 11, 2015 Annual Meeting.

Moore was born and raised in the Rossville area. He is a graduate of Rossville-

Alvin High School and received a B.S. in Mechanical Engineering from Rose-Hulman Institute of Technology.

Moore and his wife, Kacey, reside near Rossville in Vermilion County.

### Directorate District 4 Candidate Bruce Ristow



Bruce Ristow was elected as a director of Eastern Illini Electric Cooperative in 2006. He received the National Rural Electric Cooperative Association Credentialed Certification in 2008.

Ristow and his wife, Pam, reside near Cissna Park in Iroquois County.

## Directorate District 6 Candidate Brad Ludwig



Bradley J. Ludwig was elected as a director of Eastern Illinois Power Cooperative in March 1985. He has served on the Eastern Illini Electric Cooperative board since consolidation and currently serves as secretary/treasurer.

Ludwig received the National Rural Electric Cooperative Association (NRECA) Professional Directors Certification in 1990, and the NRECA Credentialed Certification and the NRECA Board Leadership Certificate in 1998.

Ludwig and his wife, Sally, reside near Collison in Vermilion County.

### **ELECTRIC CO-OPS ARE**

Owned by the members they serve

Private, independent and not-for-profit

Created to provide at-cost electric service Governed by a board of directors elected from the membership

## 2014 Meeting Minutes

The Twenty-Seventh Annual Meeting of Members of Eastern Illini Electric Cooperative, Inc. (EIEC) was held at Paxton-Buckley-Loda Junior/Senior High School, 700 W. Orleans Street, Paxton, Illinois on Thursday, June 12, 2014, at 7:00 p.m. The meeting was called to order by the Chairman of the Board, Marion Chesnut, who presided and acted as Chairman. Secretary of the Board, Bradley J. Ludwig, acted as Secretary of the meeting and kept the minutes thereof.

#### **CALL TO ORDER**

The Chairman announced that the registration staff had informed him that there were 1,045 member/owners present in person or by proxy, and that the attendance being in excess of 100 member/owners, as required by the bylaws to constitute a quorum, the Chairman announced that a quorum was in attendance, and he declared the meeting to be duly constituted to transact business.

#### NATIONAL ANTHEM, PLEDGE OF ALLEGIANCE, & INVOCATION

Eastern Illini Electric Cooperative employee Brian Ronna led the membership in the National Anthem. Paxton Boy Scout Troop 35 led the membership in the recitation of the Pledge of Allegiance. Vice-Chairman of the Board Thomas Schlatter delivered the invocation.

#### INTRODUCTION OF GUESTS

Director Steve Meenen recognized the current cooperative board of directors, retired directors, current employees and representatives of the Association of Illinois Electric Cooperatives (AIEC), particularly AIEC's President/CEO N. Duane Noland, as well as John Lowery and Valerie Cheatham. Director Meenen also recognized employees from Prairie Power, Inc. (PPI), the Cooperative's generation and transmission cooperative.

#### AIEC FATHER OF THE YEAR

Duane Noland of AIEC and Director Herbert Aden provided background information about the Illinois Country Living magazine. The magazine, published by AIEC, is subscribed to by approximately 200,000 members and has the largest circulation of any magazine in downstate Illinois. Mr. Noland thanked John Lowery and Valerie Cheatham for their efforts in making the magazine a success. Mr. Noland then indicated that each year AIEC presents an award for the outstanding mother or father. This year, a father was awarded the honor, and Ernie Sjuts won the award. Mr. Sjuts was nominated by his stepdaughter, Eastern Illini Electric Cooperative, Inc. member/owner, Renee Buck. Ms. Buck read her letter of nomination to the audience. She described his background and his hardworking nature and generosity to all of the members of his family.

On behalf of the Cooperative, Director Aden then presented Mr. Sjuts with a canvas print of the cover of the upcoming July Illinois Country Living magazine with his picture on it, as well as a Pam Renfroe throw depicting the early years of the REA. On behalf of AIEC, Mr. Noland then presented Mr. Sjuts with a jacket and other gifts. In addition, AIEC will make a \$100 donation to the Mark and Jason Sjuts Fund at St. Joseph High School.

Mr. Sjuts then gave a brief speech expressing his gratitude to EIEC and AIEC. He indicated that he was very humbled and honored to receive the award.

#### **ELECTED OFFICIALS**

Director Schlatter indicated that State Senator Jason Barickman attended the meeting but had to leave early. He also noted that Congressman Adam Kinzinger sent a letter along with one of his aides. Director Schlatter then read the letter to the membership.

#### READING OF NOTICE OF MEETING AND PROOF OF MAILING

Chairman Chesnut indicated that Secretary Bradley J. Ludwig had certified the Official Notice of the meeting and the Affidavit of Mailing of said Notice. The Chairman directed the Secretary to annex to the minutes of this meeting a copy of the Notice together with the Affidavit of Mailing by the Board Secretary.

#### APPROVAL OF MINUTES - 2013 ANNUAL MEETING

The minutes of the Twenty-Sixth Annual Meeting of Members held June 13, 2013, as printed in the 2014 Annual Report/Annual Meeting program and distributed to all member/owners, were presented for consideration. Member/owner Alan Good made a motion that the rules be suspended, that the reading of the minutes of the Annual Meeting held June 13, 2013, be waived, and that the minutes be approved as presented in the official Annual Report of this meeting. His motion was seconded by member/owner Robert Apperson and unanimously approved.

#### REPORT OF TREASURER

Chairman Marion Chesnut informed the membership that the Treasurer's Report was contained in the official Annual Report and there would be no oral report describing the amounts and matters set forth therein. A financial summary was also incorporated in the Notice of the meeting and is available online at the Cooperative's website. However, questions about the report could be asked. The Treasurer's Report included operating statistics, the balance sheet for the years ending December 31, 2012 and December 31, 2013, respectively, consolidated statements of revenues and expenses of the Cooperative and its sub-sidiaries for those two years, as well as other information.

The balance sheet reflected the following information for 2013:

 Net Utility Plant
 \$55,291,997.00

 Total Assets
 \$77,013,271.00

 Long Term Debt
 \$36,006,879.00

 Total Member/Owners' Equity
 \$77,013,271.00

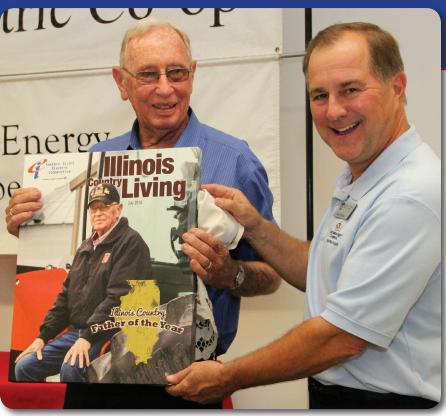
Thereafter, the financial reporting period was concluded and Chairman Chesnut entertained a motion to accept the Treasurer's Report. A motion to accept the Treasurer's Report was made by member/owner Jon Goembel. The motion was seconded by member/owner Jay Hageman and unanimously approved.

#### **EXECUTIVE REPORT**

Chairman Chesnut and President/CEO Hunzinger indicated that the condition of the Cooperative for the prior year was noted in a written Executive Report included as part of the official Annual Report of the meeting. In addition, that report was mailed to all member/owners. It was indicated that those executives would respond to questions from the floor after the conclusion of further meeting business.

#### ELECTION OF DIRECTORS

Chairman Chesnut announced that the next item of business would be the election of directors and called upon Attorney Guy Hall to conduct that election. Mr. Hall announced that all the candidates were shown on the program and thanked all those who participated and voted. He noted that the three candidates had been serving the cooperative as incumbents and seek reelection. Their positions were not contested and the Credentials Committee found them to meet the qualifications for election. A brief summary of the candidates' experience was included in the program. Mr. Hall noted that since there were no nominees other than those reviewed and approved by the Credentials Committee, the membership could waive the written ballot and elect the nominees who had filed petitions pursuant to Section 2.5 of the bylaws of the Cooperative. Mr. Hall then entertained a motion to waive the written ballot and elect the nominees approved by the Credentials Committee.



Thereafter, there was motion by member/owner John Weber, which was duly seconded by member/owner Robert Apperson to waive the written ballot and elect the nominees, Thomas Schlatter, Marion Chesnut, and Jay Hageman. The motion was carried by a voice vote, and the nominees were duly elected by unanimous vote of the membership.

#### PRESIDENT/CEO ROBERT E. HUNZINGER INTRODUCTION

Chairman Chesnut introduced the Cooperative's new President/CEO Robert E. Hunzinger to the membership. He thanked the Board and all the guests for their attendance and their efforts in making the meeting a successful event. He also thanked Mr. Ernie Sjuts and his family for attending the meeting. Mr. Hunzinger noted the excellent turnout and thanked those who were able to remain in attendance at the business portion of the meeting. He also reflected on the unique nature of the Cooperative structure which allows for democratic control and participation by member/owners.

#### **QUESTIONS FROM THE FLOOR**

Chairman Chesnut and President/CEO Hunzinger entertained questions from the floor regarding the operations of the Cooperative or other matters of concern to the membership. The first matter addressed was asked by Ted Hartke of rural Fithian. He handed out information regarding his concern about the installation of wind turbines near his home. He indicated that the turbines have caused health issues for his family. He believes the reason his family is unable to live in the home is because of the noise associated with the wind turbines and their proximity. He urged other members to become aware of his concerns and communicate with government officials.

Another member inquired about the effect of proposed EPA rules regarding carbon dioxide and the potential affect upon the Cooperative. President/CEO Hunzinger responded and indicated that the proposed rulemaking has a comment period of 120 days. The final rule is not expected until sometime in 2015, at which time each state will be granted one year to meet the terms of the new rule. He noted that the Illinois EPA will draft regulations, and the issues in the matter may end up in litigation. It is his expectation that NRECA, AIEC and cooperatives will all be involved in significantly addressing the matter, which proposes a 30 percent reduction in CO2 from coal fired power plants. Mr. Hunzinger noted that the Prairie State Generating Campus is a coal fired plant, but is one of the cleanest in the nation. He urged members who are interested in helping with the issue to visit the action.coop website. Approximately 500,000 members of cooperatives throughout the nation have communicated with their representatives about this subject.

#### **UNFINISHED BUSINESS**

Chairman Chesnut called for any unfinished business to be presented. There was no unfinished business presented for consideration.

#### **NEW BUSINESS**

Chairman Chesnut called for any new business to be presented. There was no new business presented for consideration.

#### **CHAIRMAN CHESNUT**

Chairman Chesnut then informed the membership that he was retiring from the chairmanship of the Board of Directors of the Cooperative. He indicated his gratitude to everyone for having had the opportunity to serve the Cooperative in that capacity.

#### **ADJOURNMENT**

There being no further business to come before the meeting, upon a motion duly made by member/owner Rowe Blissard and seconded by member/owner Rita Chesnut and unanimously approved, the meeting was adjourned at 7:40 p.m.

## Financial Summary

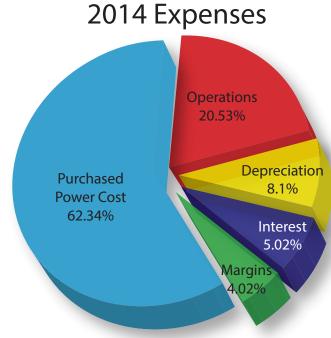
This financial information represents Eastern Illini's operations for the fiscal years ended December 31, 2014, 2013 and 2012. These reports were taken directly from the Cooperative's books and records, which have been audited by the firm of Olsen Thielen & Co., LTD. The American Institute of Certified Public Accountants sets the standards and scope of the audit.

Operating Statistics					
	2014	2013	2012		
Total kWh purchased	268,777,930	260,558,090	246,898,274		
Total kWh sold	247,462,085	240,538,280	225,651,460		
Average number of accounts	13,545	13,626	13,686		
Average monthly kWh use	1,522	1,471	1,374		
Average revenue per kWh sold	\$0.141	\$0.138	\$0.141		
Average cost per kWh purchased	\$0.081	\$0.076	\$0.077		

Revenue and Expenses					
	2014	2013	2012		
Total operating revenue	\$34,963,250	\$33,276,659	\$31,860,308		
Operating Expenses					
Cost of power	\$21,794,595	\$19,865,426	\$18,891,386		
Operations and maintenance	3,804,814	3,606,867	3,071,676		
Consumer accounts	689,395	665,610	646,329		
<b>Customer service and information</b>	644,626	719,721	703,473		
Administrative and general	1,973,859	2,087,961	2,154,109		
Depreciation	2,830,730	2,761,615	2,705,043		
Interest expense	1,754,626	1,893,776	2,111,682		
Other deductions	63,748	58,815	49,181		
<b>Total Operating Expense</b>	33,556,393	\$31,659,791	\$30,332,879		
Operating margins	1,406,857	1,616,868	1,527,429		
Non-operating margins	1,693,153	1,925,475	1,401,462		
Income or (loss) from investments	(29,120)	115,426	(118,439)		
Net Margins for the Year	3,070,890	\$3,657,769	\$2,810,452		

Eastern Illini Services Corporation				
	2014	2013	2012	
Operating revenues	\$0	\$40,776	\$38,246	
Operating expenses	19,717	19,392	49,943	
<b>Net Operating Income</b>	\$(19,717)	\$21,384	<b>\$(11,697)</b>	
Income from equity investments	\$(9,427)	\$108,699	\$(122,790)	
Other	24	(14,658)	16,048	
Net Income (Loss)	\$(29,120)	\$115,425	\$(118,439)	

Balance Sheet					
Assets	2014	2013	2012		
Cost of electric plant	\$94,209,393	\$92,075,867	\$89,484,087		
Less: accumulated depreciation	38,556,515	36,783,870	34,896,586		
Net Utility Plant	\$55,652,878	\$55,291,997	\$54,587,501		
Cash - general	\$346,522	\$219,803	\$274,289		
Investments	18,449,797	17,457,264	16,272,410		
Accounts receivables, net	2,526,729	2,748,010	3,275,624		
Materials and supplies	595,383	647,719	657,093		
Prepaid and other current assets	747,158	648,478	843,799		
Total Assets	\$78,318,467	\$77,013,271	\$75,910,716		
Members' Equity and Liabilities					
Membership fees & other equities	\$2,552,716	\$2,228,182	\$1,158,793		
Patronage capital	28,165,946	28,111,637	28,359,153		
Operating margins	1,406,857	1,616,868	1,527,429		
Non-operating margins	2,807,309	1,143,275	(897,627)		
Long-term debt	35,295,434	36,006,879	37,754,353		
Accounts payables	3,251,109	3,210,211	2,953,819		
Deposits & prepayments	502,440	515,255	530,835		
Other non-current liabilities	4,336,656	4,180,964	4,523,961		
Total Members' Equity & Liabilities	\$78,318,467	\$77,013,271	\$75,910,716		



### Resources

#### **Flexible Payment Options**

Eastern Illini offers several convenient payment and billing options, including: cash or check in the office; online payments via SmartHub; Walmart Money Centers; automatic bank account drafts; and automatic credit/debit card payments.

#### SmartHub

With SmartHub, the power of data is in your hands with convenient account management, detailed bill and kWh use information, simple bill payment features, and even the ability to report outages directly from your device.

SmartHub is availabe online and as a FREE app for both iOS and Android smartphones and tablets.

#### **Budget Billing**

The budget billing plan is designed to keep your monthly costs consistent, so you pay the same amount each month.

#### **PrePaid Advantage Program**

You control how much you pay, and when you pay it with our PrePaid Advantage Program. Plus, you can avoid large deposits with this program.

#### **Energy Assistance**

For some households, utility costs can place stress on the family budget. The Low Income Home Energy Assistance Program (LIHEAP) is designed to help eligible households pay for energy services.

### **Youth/School Programs**

We are proud to offer a wide range of programs for area schools and youth programs. Some of the possibilities include electrical safety, energy efficiency, renewable energy, and more.

All of our youth programs are offered at no cost!

#### **Scholarship Programs**

The Youth to Washington Scholarship program provides two \$1,000 college scholarships and expenses-paid trips to our nation's capital each year to graduating seniors. The IEC Memorial Scholarship compliments the Youth to Washington Scholarship and is open to children of Illinois electric cooperative families.

#### **Co-op Connections Card Program**

All Eastern Illini member/owners are automatically part of this free program that offers discounts at over 100 local business and national online retailers. In addition, you can receive discounts on prescription drugs and other medical related services.



#### **Capital Credits**

Since we are a cooperative, we are owned by you - the member/owners we serve. Each year, based on our financial condition and the amount of electricity you've used, we allocate margins (excess of income over expenses) back to you.

Then, when it won't jeopardize our overall financial condition, we return (retire) a portion of that allocation back to you as a capital credit payment. In the last few years we've returned over \$2 million to member/owners.

#### **Home Energy Evaluations**

Our certified enegy advisors are available to help you with all of your energy-related questions or concerns. They will visit with you at your home to answer your questions. Their basic services are all offered at no charge. There is a nominal fee for some of the advanced services.

#### Monthly Publications

As a member/owner of Eastern Illini, you will receive a complimentary subscription to the Illinois Country Living magazine. You will also receive our PowerLines newsletter which is included with your monthly electric bill.

#### **Powerful Solutions on Your Schedule**

We all lead busy lives. In addition to viewing and paying your bill online, our website, www.eiec.coop, features money saving tips and energy efficiency ideas designed to help you live more comfortably. You can also find energy calculators, renewable energy information, and heating & cooling cost comparisons.













# Eastern Illini Electric Cooperative

A Touchstone Energy® Cooperative X

